

Quality Policy Statement

PB Donoghue (Construction) Ltd. (“the Company”, “PBD”, or “PB Donoghue”) is committed to delivering high-quality services that meet the requirements and expectations of our customers, regulators, and other interested parties. We recognise that quality management is fundamental to the success, reputation, and sustainability of our business.

The Company operates a Quality Management System that complies with the requirements of ISO 9001:2015 and supports the continual improvement of our operations.

Our approach to quality management is based on the **Plan–Do–Check–Act (PDCA)** cycle and incorporates risk-based thinking to identify opportunities, prevent non-conformities, and enhance operational performance.

To achieve our quality objectives, PB Donoghue is committed to:

- Providing reliable and efficient services that consistently meet customer and regulatory requirements.
- Maintaining and continually improving the effectiveness of our Quality Management System.
- Understanding and meeting the needs and expectations of our customers and other interested parties.
- Establishing measurable quality objectives that support our business goals and are regularly reviewed.
- Promoting a culture of continuous improvement throughout the organisation.
- Ensuring employees are appropriately trained, competent, and supported to perform their roles effectively.
- Providing the resources necessary to maintain and improve our processes and systems.
- Monitoring performance through audits, inspections, and management reviews to identify opportunities for improvement.

The Directors and Senior Management are fully committed to the successful implementation and continual improvement of the Company’s Quality Management System.

This Quality Policy is communicated to all employees and is available to relevant interested parties. All employees are encouraged to contribute to the effectiveness of the system and to support the delivery of high-quality services across all aspects of our operations.

This policy will be reviewed regularly, and at least annually, to ensure it remains relevant to the Company’s activities and strategic direction.

Signed copy held in Head Office.